ESCALATION PROCESS

```
                    ┌─────────────────────┐
                    │ Update/review meeting│
                    └─────────────────────┘
                               │
                               ▼
                    ┌─────────────────────┐
                    │  Issue raised by Risk│
                    │      Champions       │
                    └─────────────────────┘
                               │
                               ▼
                    ┌─────────────────────┐
                    │     DMT/WMT         │
                    │     Resolved?       │
                    └─────────────────────┘
                     /                    \
                    ▼                      ▼
```

YES	NO
Minute the decision and instruct the appropriate risk champion to update the profile and inform the owner	Pass to the Head of Business Improvement & Partnerships to escalate to the Corporate Governance Working Group

```
                    ┌─────────────────────┐
                    │      CGWG           │
                    │    Resolved?        │
                    └─────────────────────┘
                     /                    \
                    ▼                      ▼
```

YES	NO
Minute the decision and pass to the Head of Business Improvement & Partnerships to disseminate to the relevant risk champion to update the profile	Escalate to Executive Management Team

```
                    ┌─────────────────────┐
                    │       EMT           │
                    │    Resolved?        │
                    └─────────────────────┘
                     /                    \
                    ▼                      ▼
```

YES	NO
Minute the decision and disseminate instructions to the risk champion to update the profile	Pass to the Audit & Risk Committee as an exception report for them to call in the profile owner for challenge