07/08/2025 10:57:18 **Corporate Risks**

Supported Accommodation Risk

Likelihood	Н			R/G			
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Impact							

Impact Measures

Risk Description Increasing number of unregulated supported accommodation providers, claiming inflated rent costs via housing benefit claims,

resulting in the council being unable to reclaim proportionate amounts from DWP.

Potential Consequences Increasing losses from subsidy claim from DWP, and overspend on budgeted amount to cover losses. Increased complaints due

to not processing HB claims within the legal timeline. Failure to meet corporate performance targets in relation to HB processing.

Unreasonable workloads resulting in potential stress related absence.

Missed opportunity to identify valid and invalid claims, to reduce losses or make savings.

Implication Financial. Reputation. Legal. Political. Perfomance. Staff.

Risk Owners Roger Tait

Risk Rating (G) High Red E Last Review 18/07/2025 Final Risk Rating (R) High Red E **Next Review** 17/08/2025

Corporate

Treat Target Risk Level (T) Medium Amber D Treatment

Path Corporate Risks/Newcastle Under Lyme

Objectives 1 - One Council delivering for Local People

Compliance

Corporate

3 - Healthy, Active and Safe communities

Gateway process

Single point of contact

Consultancy advice

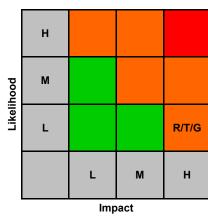
Key Controls Identified

Staff support

Action Plans

	Action Plan Description	Action Plan Type	Action Plan Owner	Due for Completion by	Comments
Review list of providers	Prioritise Registered Providers in the current list of suppliers, as they are likely to be lower risk for any inflated claims	Planned	Rosie Bloor Gareth Humphreys	31/07/2025	
Staff resource	Explore opportunities for additional staff resource to progress the reviews of exising HB claims and new providers	Planned	Roger Tait	31/07/2025	Informal chat with different suppliers for staff availability and costings.

Risk **Town Centre Regeneration/Development Failure**



1 - One Council delivering for Local People

Impact Measures

Risk Description Failure to deliver major redevelopment schemes in Newcastle Town Centre

Potential Consequences Unfinished construction projects on Council land / assets leading to having to source a new contractor to complete developments,

if started on site, loss of time to complete as procurement of new contractor and due diligence on works completed, having to find

a purchaser for finished developments.

Implication Financial. Reputation. Political. Public relations.

Risk Owners Simon McEneny

Risk Rating (G) 18/07/2025 Medium Amber C Last Review Final Risk Rating (R) Medium Amber C **Next Review** 16/10/2025 Target Risk Level (T) Medium Amber C Treatment Treat

Corporate Risks/Newcastle Under Lyme Path

Objectives

Key Controls Identified

Corporate Governance

Contract Management

Development Agreement with Capital&Centric 2 - A successful and sustainable growing Borough Corporate

Step In Rights for Failure to Deliver

4 - Town Centres for all Corporate

Action Plans

Action Plan Description Action Plan Action Plan Owner Due for Comments

Type Completion by Contract Management of Robust construction management of development Ongoing Simon McEneny 29/08/2025 Risk established schemes / Capital&Centric agreement and progress on site with / by Capital&Centric