# APPENDIX B

# **Facilities Management**

Ris	sk	Inability to implement requirements re Stock Condition Survey of Parks & Playgrounds							
Γ					Impact Measures				
	н			G	<b>Risk Description</b>	Inability to implement requirements re Stock Condition Survey of Parks & Playgrounds			
_	м				Potential Consequences	High cost of remedial works, Po the council. Potential insurance		le. Unsafe Parks and Playgrounds in the borough. Reputational damage to	
Likelihood	IVI				Implication				
keli					Risk Owners	Andrew Bird			
-	L			R/T	Risk Rating (G)	High Red E	Last Review	16/01/2025	
					Final Risk Rating (R)	Medium Amber C	Next Review	16/04/2025	
		L	м	н	Target Risk Level (T)	Medium Amber C	Treatment	Tolerate	
					Path	Facilities Management/Comme	rcial Development and	Economic Growth/Newcastle Under Lyme	
_		Imp	oact						
Obj	ectives	6					Key Control	s Identified	
							council in Febru	Strategy, taking account of 2018 Stock Condition review, now completed. Approval by uary. In Survey completed for Parks & Playgrounds.	
							Stock Conditior	Survey includes the remedial costs for each of the various Parks & Playgrounds.	
Act	ion Pla	ins							
				Action Plan	Description	Action Plan Type	Action Plan Owner	Due for Comments Completion by	

# Strategy, People and Performance

Risk
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Likelihood

### Failure to have tried and tested Business Continuity Plans (BCP's) across the directorate.

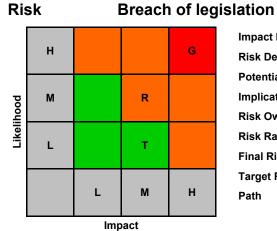
				Impact Measures						
н				<b>Risk Description</b>	Failure to have tried and tested Bus	siness Continuity Pla	ans (BCP's) across the directorate.			
М		R/T	G	Potential Consequences	serious disruption to ability to main potential financial consequences Reputational damage Risk of prosecution	tain service delivery				
L				Implication	Environmental events Malicious attacks Failure of critical infrastructure Major accidents and incidents.					
	L	м	н	Risk Owners	Georgina Evans-Stadward					
			Risk Rating (G)	Medium Amber D	Last Review	16/01/2025				
Impact		Final Risk Rating (R)	Medium Amber C Next Review		16/04/2025					
				Target Risk Level (T)	Medium Amber C	Treatment	Tolerate			
				Path	Strategy, People and Performance/Chief Executive's Office/Newcastle Under Lyme		ffice/Newcastle Under Lyme			

Objectives		Key Controls Identified
Deliver services to a high standard every day	Operational	Business continuity plan in place for all business units
LINKED TO: 1 - One Council delivering for Local People		
Maintain a safe working environment for staff and Borough residents	Operational	
LINKED TO: 1 - One Council delivering for Local People		
Action Plans		
Action Plan Description	Action Plan	Action Plan Owner Due for Comments

Туре

Completion by

# Legal and Governance



Impact Measures						
<b>Risk Description</b>	Breach of legislation					
Potential Consequences	Reputational damage. Financial im	plications. Prosecut	ion. Third party intervention. Residents disenfranchised.			
Implication	Legal challenge, adverse regulator	findings, financial pe	nalties, wasted costs			
Risk Owners	Anthony Harold					
Risk Rating (G)	High Red E	Last Review	22/02/2024			
Final Risk Rating (R)	Medium Amber C	Next Review	22/05/2024			
Target Risk Level (T)	Low Green B	Treatment	Treat			
Path	Path Legal and Governance/Chief Executive's Office/Newcastle Under Lyme					

Objectives

#### **Key Controls Identified**

Officers emailed with legislative updates. Procurement Strategy and toolkit in place.

- Anti-Fraud and Anti-Corruption advice to staff.
- Audit advice and guidelines available.
- Corporate Training Policy.
- Documented procedures in place.
- Policies and procedures are written to ensure that legislation is observed.
- New, simplified Standing Orders and Financial Regulations in place and training is planned
- Data Protection covered during corporate induction.
- Qualified solicitors employed.
- Legal resources and templates available
- Assistance available from neighbouring authorities.
- Legal implications checked for all Cabinet reports.
- Whistleblowing Policy
- Report Process Improvements

Action Plans					
	Action Plan Description	Action Plan Type	Action Plan Owner	Due for Completion by	Comments
Training	Training on budget holder responsibilities, new FCPRS and governance controls generally	Planned	Anthony Harold Sarah Wilkes	27/09/2024	

Risk		E	Bribery & Corruption						
	н			G	Impact Measures				
					Risk Description			l corruption, and/or failing to be aware of or discharge obligations in respect corrupt behaviour or any reasonable appearance/inference of the same.	
ро	м				Potential Consequences	Reputational damage to the council. Legal action against the council. Third Party intervention. Financial implications. Third Party impacts.			
liho					Implication	Potential for legal challenge, cos	ts, reputation impacts	s, government intervention and criminal prosecutions	
Likelih	L			R/T	Risk Owners	Anthony Harold			
					Risk Rating (G)	High Red E	Last Review	22/02/2024	
					Final Risk Rating (R)	Medium Amber C	Next Review	22/05/2024	
		L	м	н	Target Risk Level (T)	Medium Amber C	Treatment	Treat	
Impact			pact Path			Legal and Governance/Chief Executive's Office/Newcastle Under Lyme			

Objectives

#### Key Controls Identified

The register of gifts and hospitality maintained by the Member & Executive Support Team

All Members receive a copy of the Code of Conduct.

Guidance is in place for gifts, hospitality and outside interests.

All relevant staff are trained and are aware of implications.

Anti-Fraud and Anti-Corruption advice to staff.

Corporate Governance procedures in place.

Continuous review of the Code of Conduct.

Members aware of consequences.

Regular review of training and needs for Members and officers.

New, simplified Standing Orders and Financial Regulations in place and training is planned

Whistleblowing Policy

#### **Action Plans**

	Action Plan Description	Action Plan Type	Action Plan Owner	Due for Completion by	Comments
Officer Training	Training on budget holder responsibilities, FCPRS and governance/decision making generally to all officers.	Planned	Anthony Harold Sarah Wilkes	27/09/2024	
Review Bribery & Corruption Policy	Review Bribery & Corruption Policy	Planned	Anthony Harold	27/09/2024	

Risk

Likelihood

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#### Inadequate staff levels due to sickness, failure to recruit/retain and train qualified and experienced staff

		Impact Measures							
	G	Risk Description Inadequate staff levels due to sickness, failure to recruit/retain and train qualified and experienced staff							
		Potential Consequences	Disruption of services. Stress and w care of clients. Procedures not adhe		etained staff. Financial and public image penalties. Inadequate advice and keholder impacts.				
		Implication	Financial. Reputation. Legal.						
		Risk Owners	Anthony Harold						
		Risk Rating (G)	High Red E	Last Review	22/02/2024				
-		Final Risk Rating (R)	Medium Amber D	Next Review	22/05/2024				
	н	Target Risk Level (T)	Low Green B	Treatment	Treat				
		Path	Legal and Governance/Chief Execu	tive's Office/Newcas	tle Under Lyme				

Objectives

#### **Key Controls Identified**

Recruiting to vacant posts. Business Continuity Plan in existence for the service. Continuous review of critical system documentation. Absence management policy. Team involvement in service improvements and review. Staff training and development scheme. Corporate retention measures in place. Access to external providers.

#### **Action Plans**

	Action Plan Description	Action Plan Type	Action Plan Owner	Due for Completion by	Comments
Recruit to vacant posts	Based on restructuring in Legal - review market supplements	Ongoing	Anthony Harold	31/05/2024	A revised structure has now been implemented, however recruitment difficulties remain with no or unsuitable applicants for 1 key post after two rounds of attempted recruitment. Gaps identified in the areas of contracts/commercial work and planning which are going to be addressed by AH taking a resourcing plan to CLT.
Review annual appraisals and training development plans	Review annual appraisals and training development plans, workload, planning and monitoring processes	Planned	Anthony Harold	30/08/2024	

## **Democratic Services**

# Risk Failure of Members to make informed decisions due to lack of appropriate or inaccurate information (Committee Services)

					Impact Measures							
	н			G	<b>Risk Description</b>	Failure of Members to make	Failure of Members to make informed decisions due to lack of appropriate or inaccurate information					
ŀ					Potential Consequences	Loss of reputation. Political	embarrassment. Will unde	ermine effective democratic management of the Council. Legal implications.				
3	М			R	Implication	potential for legal challenge	otential for legal challenge, delays and wasted costs					
					Risk Owners	Anthony Harold						
				т	Risk Rating (G)	High Red E	Last Review	22/02/2024				
1	L			'	Final Risk Rating (R)	Medium Amber D	Next Review	22/05/2024				
ľ					Target Risk Level (T)	Medium Amber C	Treatment	Treat				
		L	м	н	Path	Democratic Services/Legal	and Governance/Chief Ex	ecutive's Office/Newcastle Under Lyme				

Impact

Likelihood

Objectives	Key Controls Identified
	Timetable to produce Agendas so the items can be considered
	Corporate Governance procedures in place.
	Ensure information on reports is meaningful
	Review scheme of delegation of reporting, to ensure Members only need to consider items of significance Induction of new members has been undertaken.
	Member training in place.
	Revised Reporting Protocols
Action Plans	

	Action Plan Description	Action Plan	Action Plan Owner	Due for	Comments
Training	Additional training is planned on constitution/financial	<b>Type</b> Ongoing	Anthony Harold	Completion by 27/09/2024	
	control, governance generally and decision making processes.		Sarah Wilkes		