

Mr & Mrs Dixon
32 Pitgreen Lane
Wolstanton
ST5 0DB
22/11/2023

NEWCASTLE-UNDER-LYME BOROUGH COUNCIL	
DATE RECEIVED	
23 NOV 2023	
REPLY NEEDED YES/NO	DATE OF REPLY
DEALT WITH BY	FILE REF:

Ref:- License Review of Wolstanton Social Club

We wish to add our concern to the unsociable behaviour of patrons and staff of the above club, this has been an ongoing issue for several years. In the past we have made several complaints to both the club and the council and nothing has been done.

Our main concerns are staff allowing the patrons to congregate at the front of the building during the evening smoking, talking and shouting loudly and using bad language. At the end of the evening people are left outside waiting for transport, there are no club staff available to monitor the noise and on several occasions people have been seen using the alleyway between the car park and the houses as a toilet. Most of these issues occur when the club hire out the main room for parties. The committee members are stating that this club has been on this site for over seventy years which is right but also these houses have been here for over ninety years so when we make any complaints they state if you buy a house opposite a club what do you expect. Just please consider the residents.

Yours Truly

Mr & Mrs Dixon

Melanie Steadman

From: Amanda Jones
Sent: 24 November 2023 10:21
To: Matthew Burton; Julie Moore; Melanie Steadman; Claire Ryles
Subject: [UNCLASSIFIED] RE: Emailing: 23112023131348 Dixon Wolstanton Social Club

[Classification: NULBC UNCLASSIFIED]

Hi,

There are three complaints on Service requests: R/

Client Name: Dixon 116312 / 097027 / 084433

Mandy

Mrs Amanda Jones

Licensing Administrator

Working days Tuesday, Wednesday, Thursday, Friday Regulatory Services Newcastle-under-Lyme Borough Council
Castle House, Barracks Road, Newcastle under Lyme. ST5 1BL

If you require any support at this difficult time then please visit: [Cost of living support](#) We value feedback on our service – please click here to have your say www.newcastle-staffs.gov.uk It takes 24 trees to produce 1 tonne of paper -think before you print!

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-----Original Message-----

From: Matthew Burton <Matthew.Burton@newcastle-staffs.gov.uk>

Sent: 24 November 2023 09:50

To: Amanda Jones <Amanda.Jones@newcastle-staffs.gov.uk>; Julie Moore <Julie.Moore@newcastle-staffs.gov.uk>; Melanie Steadman <Melanie.Steadman@newcastle-staffs.gov.uk>; Claire Ryles <Claire.Ryles@newcastle-staffs.gov.uk>

Subject: [UNCLASSIFIED] RE: Emailing: 23112023131348 Dixon Wolstanton Social Club

[Classification: NULBC UNCLASSIFIED]

Thank you. I can see it is in the WSC sub-folder for us to review.

Julie/Mel/Claire - it suggests that they have made complaint to the Council previously. I haven't searched but to my knowledge they have not. It will be worth having a search on APP

Matt Burton
Licensing Administration Team Manager – Regulatory Services Newcastle-under-Lyme Borough Council
01782 717717
www.newcastle-staffs.gov.uk

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-----Original Message-----

From: Amanda Jones <Amanda.Jones@newcastle-staffs.gov.uk>
Sent: 24 November 2023 08:52
To: Matthew Burton <Matthew.Burton@newcastle-staffs.gov.uk>; Julie Moore <Julie.Moore@newcastle-staffs.gov.uk>; Melanie Steadman <Melanie.Steadman@newcastle-staffs.gov.uk>; Claire Ryles <Claire.Ryles@newcastle-staffs.gov.uk>
Subject: [UNCLASSIFIED] Emailing: 23112023131348 Dixon Wolstanton Social Club

[Classification: NULBC UNCLASSIFIED]

Hi guys,

Complaint Dixon/Wolstanton Social Club in Scanned Post.

Many thanks

Mand

Mrs Amanda Jones
Licensing Administrator
Working days Tuesday, Wednesday, Thursday, Friday Regulatory Services Newcastle-under-Lyme Borough Council
Castle House, Barracks Road, Newcastle under Lyme. ST5 1BL

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