

Finance, Resources and Partnerships Scrutiny Committee (FRAPS).

Report to Council - 20th July, 2017.

The Committee has met once since the previous Council meeting.

At the meeting held Wednesday 14th June 2017 the Committee invited David Elkington ICT Operations and Development Manager to give a presentation on IT Security. He highlighted the threat profile particularly in 'light of the NHS Friday'. David reported , safeguards that are already in place at the Borough Council together with measures that had been taken to ensure that the Borough I.T. System remain protected and its data secure. Members discussed various issues but were reassured and thanked David for the comprehensive and accessible Presentation.

Sarah Moore, Partnership Manager gave a presentation to members on the background to partnership work and work development of partnership arrangements within the Borough. Members thanked Sarah for her comprehensive overview of Partnerships.

Work Plan.

Members asked that the following items be included in the work programme.

The report into the election process initiated by the Chief Executive by the Association of Election Agents. (September meeting if possible).

Issues around access to the Contact Centre including the length of time taken for calls to be answered and dealt with as part of the call holding system. How complaints were resolved via contact with the Web. (November meeting).

The move to Castle House, including the impact on staff and workforce development. (March 2018).

From September to January 2018 the Committee will be scrutinising the Financial and Performance Reviews, Revenue Budgets (first draft), Savings Plan, Capital Strategy. Scale of Fees and Charges, Treasury Management Strategy, Revenue and Capital Budgets.

The date of the next meeting is September 14th 2017.

Councillor Joan Winfield. Chair of FRAPS.