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LICENSING SUB-COMMITTEE

27 February 2007

Present:- Councillor Slater in the Chair

Councillors Mrs Lewis and Mrs Williams

Mr K Latham	Co Director, Clayton Lodge
Mr S Sharma	Hotelier
Mr B Stevenson	Counsel for Murria, Solicitors, Clayton Lodge
Sgt Mr S Thirsk	Staffs Police
Mr L Roberts	Staffs Police
Mr Banks	} Objectors
Mrs Banks	
Miss C Swann	
Mr G Blakey	Environmental Health, Newcastle Borough Council
Mr A Snow	Environmental Health, Newcastle Borough Council

995. * **CLAYTON LODGE HOTEL, CLAYTON – PREMISES LICENCE REVIEW**

Issues

The Licensing Enforcement Officers had called for a review of these premises following complaints from residents within the vicinity of the premises.

Decision

The Sub-Committee considered the relevant licensing objectives in the light of what has been said and were persuaded that:

Many of the problems identified resulted from the poor management decisions made by the Designated Premises Supervisor. It was clear however that the facilities provided did not lend themselves to the provision of amplified music and the siting of the marquee in particular represented a danger to the public.

It was also clear that the Police had been involved in a number of serious incidents at the premises and that crime and disorder at the premises was increasing.

The reasons behind the Sub-Committee's decision as set out below were:

Firstly, that noise breakout from the premises due to amplified music in both the function room and the marquee erected on the side of the function room had been a continuing problem despite complaints made by members of the public.

Secondly, that the erection of the marquee on the side of the function room with the entrance to the marquee being through the fire exit of the function room, coupled with the fact that no further exit was available from the marquee represented a danger to the public.

Finally, but just as importantly, the numerous incidents which had taken place at the premises set out in chronological order in the Staffordshire Police representations at Appendix B to the report were indicative of poor management and the increase in crime and disorder at the premises.

The Sub-Committee took into account the agreement reached by the parties and resolved to:

Remove the Designated Premises Supervisor from the Licence and amend the Operating Schedule in accordance with the agreement referred to. Also the Sub-Committee resolved to reduce the hours for the sale of alcohol to members of the public (not affecting the hours in relation to the sale of alcohol to residents) until 1am in the morning until 1 May 2007 or until the conditions referred to below were in operation, whichever first occurred, and thereafter to revert to the approved hours provided that there were no further complaints received from either the responsible authorities or interested parties.

Agreed Conditions

Management and staffing

1. Arun Kumar Conjivaram to be the new Designated Premises Supervisor.
2. The Designated Premises supervisor to provide weekly written reports to Shiv Kumar Sharma the Premises Licence Holder of any incidents or complaints.
3. Details of the premises senior management to be provided to the Police and local authority within 7 days.

Senior management to mean: Designated Premises Supervisor
Deputy Designated Premises Supervisors
Bar Manager
Banqueting Manager
Any agency providing Door Supervisors.

4. Senior management to liaise with the Police, the Environmental Health Division and the Fire Service as to additional training of staff. Rishi Sharma specifically to undergo additional training.
5. During regulated entertainment, a minimum of 2 SIA registered door supervisors to be present and a further ratio of 1 to 100 customers. Such staff to be in position by 8pm at the latest. Head camera/s to be utilised in appropriate circumstances in consultation with the Police.

Noise Nuisance and Safety

6. A noise suppression device to be fitted in the main ballroom by 10 March 2007.
7. The Environmental Health Division to be consulted as to its installation and operation.

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8. Secondary or double-glazing to be installed on side doors and windows of the ballroom by 20 March 2007.
9. Disc Jockeys for all events booked in the future to come from a list approved by the senior management. Details of Disc Jockeys to be recorded and retained for 2 years. All Disc Jockeys to meet with senior management of the premises prior to the event and sign an undertaking as to noise control. In advance of the installation of the noise suppression system senior management to conduct an internal and external sound check with the Disc Jockey. This sound check to be repeated internally and externally at 30 minute intervals during regulated entertainment.
10. Improved signage to be erected, reminding customers:
 - a. To be considerate of the needs of the local residents.
 - b. That they are on CCTV.
 - c. That the hotel will book a taxi upon request.
11. All complaints to be dealt with by the Designated Premises Supervisor or Deputy Designated Premises Supervisor personally. A log to be kept of all complaints and action taken in response to them.
12. All local residents to be invited to a meeting with the hotel's senior management to address any ongoing concerns. First meeting to be by 1 April 2007. Local residents to be given the Designated Premises Supervisor's details as the first point of contact.
13. To arrange a further inspection with Fire Service at the earliest opportunity convenient to them.

Crime and Disorder

14. Additional CCTV cameras to be installed covering the outside of the premises. Such cameras to be installed in consultation with the Police and by 1 April 2007.
15. At least one SIA registered door supervisor to supervise the arrival of guests during the 15 minutes before the start of private functions.
16. At least one SIA registered door supervisor to supervise the departure of guests during the 15 minutes after the end of private functions.
17. Attendants to remind customers:
 - a. Of the need to be considerate of the needs of the local residents.
 - b. That they are on CCTV.
 - c. That the hotel will book a taxi upon request.
18. A refusals book to be maintained.
19. Doors and windows in any room containing regulated entertainment to be kept closed save from ingress and egress during such entertainment.
20. No external amplified entertainment.

21. No external drinking after 23.00 hours.
22. During times of regulated entertainment staffing levels, as far as practicable, to be as follows,.

Per 20 people – 1 attendant

Per 100 people – 3 Bar Staff

R A SLATER
Chair